

QUALITY POLICY

(ISO 9001:2015)

We aim to excel in delivering value and quality to our Customers as an innovative and dynamic company that meets and exceeds the world's growing demand for Specialty Metals & Alloys – Carbon, Stainless, Copper & Aluminum products.

Our goal is to be a trusted partner with our customers, meet their needs and to support them in their efforts to become successful in the market.

We will:

- Comply with all applicable statutory laws and regulations
- Follow a concept of continuous improvement and make best use of our management resources in all Quality matters
- Communicate our Quality objectives and our performance against these objectives throughout the Organization and to interested parties
- Work closely with our customers, suppliers and sub-contractors to establish the highest Quality standards
- Train our staff in the needs and responsibilities of Quality Management

In summary, we want clients who readily return to Superior Metals, due to high quality standards and customer satisfaction.

We are committed to continuously improve the effectiveness of the quality management system by maintaining, monitoring, reviewing, auditing and enhancing conformance to ISO 9001:2015.

QMS is to be communicated throughout the organization along with the system of identifying, reporting, investigating and resolving all non-conformances and taking appropriate action to prevent recurrences.

Clarence Brunet
President

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